

Splunk Professional Services

Solution Guide

Guidance at every step of your data journey

Splunk has developed a wide-range of Professional Services to be responsive to your changing business challenges and requirements. As your organization is focused on achieving accelerated time-to-value, as well as the need to optimize workflows, you may need help along the way to help drive high value actions from your Splunk applications.

Maximizing your Splunk investment as well as discovering new opportunities is important to driving your organization's unique technical and operating environment requirements. Achieving value from this investment can help your organization to remain competitive within your industry and business climate.

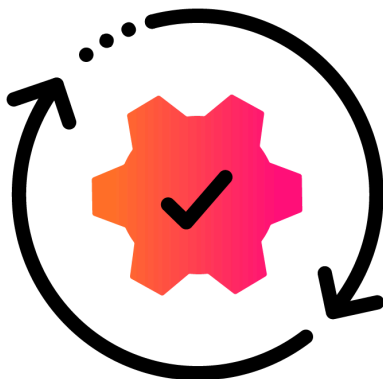
Our experts will help you to create a roadmap that helps you realize value quickly, and ensures long-term success going forward from day one.

- 53% of our customers want to configure their platform as fast as possible
- 74% feel implementation speed is the biggest barrier to get up and running quickly

By utilizing Splunk Professional Services you can realize business outcomes quicker and more efficiently than going it alone.

Business outcomes

Do it alone



Build and enable: Internal resources
Implementation: Internal resources

Let Splunk do it with or for you



Build and enable: OnDemand Services
Implementation: Splunk Professional Services

Partnering on Your Data Journey

Our goal is to partner with you, not be just another vendor!

As a Splunk customer, you can benefit from our Services and expertise at any stage of the journey to:

Accelerate Your Time to Value

- Optimize Your Solution
- Discover New Capabilities

When it comes to accelerating time to value ...

- **Our implementation Services team can help your organization get up and running fast with Splunk experienced experts**
- **Adoption Services establish and help execute a prescriptive adoption plan from day one**

Ways to optimize your solution ...

- **Our OnDemand experts provide fast answers to technical questions to help you get your Splunk environment up and running quickly**
- **Assigned Expert Services can provide a value realization path for realizing business outcomes quicker**

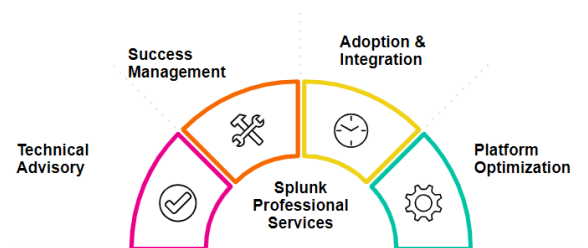
Discover new capabilities for getting value from Splunk ...

- **Strategic advisory can assist you to unlock additional value and discover untapped opportunities**
- **Proven solutions can maximize Splunk's benefits with workflows built specifically for you, based on your environment whether on premise, in the cloud or a hybrid approach**

The value of Splunk Services across your Journey!

Splunk has an incredible team of experienced experts to support you every step of the way:

Splunk Services help you get to high value actions quicker



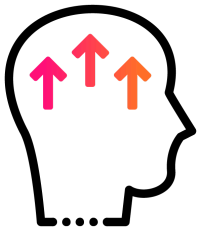
- We have built and delivered **over 3800 Splunk SOC's** for customers like you
- **Over 2000 experts worldwide** are available to support you when you need
- We will partner with you and your team to **design and position Splunk Services** for your environment
- Guidance to **achieve faster outcomes, drive adoption and accelerate growth** for your organization

Splunk offers flexible Services to support you at any point in your data journey!

Splunk offers flexible Services to support you when you need it.

Assigned Expert

- **Dedicated technical advisors**
- **Implementation Services for a prescriptive, outcome based delivery framework**



onDemand Services

- **Subscription and credit based**
- **Advisory & assessment services**



Professional Services

- **Prescriptively mapped projects**
- **Scope of work to drive desired business outcomes**



Summary

Based on your goals and objectives with your Splunk solution, you can find the right Services to help enable you in taking the next step in realizing your business outcomes quickly and efficiently. So no matter where you are on your Splunk journey, as a new customer or a very experienced one or anyone in between, you can get the customized support that you need from a team of highly expert resources available to help at any point along the way with Splunk.

For more information visit [Splunk.com/services](https://splunk.com/services)

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